



NORTH YORKSHIRE
BUILDING CONTROL PARTNERSHIP

Coronavirus Update

MARCH 2020

Temporary Working Practices

As of 18 March 2020 we will be introducing temporary changes to some of our working practices, in light of coronavirus guidance. Our aim is to maintain the health and wellbeing of staff and customers and in doing so minimise contact by implementing a risk based approach. New measures will be open to change as the situation develops:

Only essential site inspections are to be carried out with an actual site visit (foundations, drains, beams and certain completions that are time critical for conveyancing/mortgage purposes). Other inspections will be entered into the diary, as normal, requesting that the site officer call the contact person to discuss the particular element of work undertaken.

Dangerous structures – a full assessment of the situation will be made prior to visiting the site to establish whether an inspection is warranted.

Advice calls, pre-applications and unnecessary site meetings or other non-essential contact will be put on hold until further notice.

The site surveyor will need to establish if anyone associated with the site has been ill and is displaying the coronavirus symptoms or has travelled from abroad within the last two weeks. Should the site surveyor feel there is any risk in their attending a property or site they will not attend site. If you are aware of any risk, as outlined, when booking a site inspection you should make NYBCP aware at that time.

Customers are asked to submit applications electronically, via email or the 'planning portal for building control' and queries raised over the phone rather than in person at the office.

As part of the NYBCP contingency plan our officers maybe re-deployed to other Council duties to ensure that every resident receives vital services if/ when resources become stretched.

Robert Harper, Head of Building Control

"I'm sure that you will all understand the current circumstances and I appreciate your patience during this difficult and unprecedented situation. All staff at NYBCP are working hard to ensure that our services are delivered with minimal disruption as possible, so please bear with us".

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