

Notice of right to cancel the contract: garden waste service

Trader's name: Hambleton District Council **E-mail Address:** wasteandstreetscene@hambleton.gov.uk

Trader's address: Bridge End House, Darlington Road, Northallerton, DL6 2PL

Contract: Garden Waste Licence

Agreed price: **Date of issue:**

The cost of the garden waste service is non-refundable. However, residents have the right to cancel the contract within 14 days of purchase. If you exercise your right to cancel within 14 days but have received at least one collection, you will not be entitled to any re-imbusement. Likewise, if you choose to cancel after the 14 day period, there will be no refund provided.

Refunds will be issued within 14 days of cancellation. Requests to cancel the service can be made in writing and sent to Bridge End House, Darlington Road, Northallerton, DL6 2PL or via email to wasteandstreetscene@hambleton.gov.uk or by completing and returning the below form. Cancellation is deemed to be served as soon as it is posted or sent to a trader, or in the case of an electronic communication from the day it is sent to the trader.

Please note: If a garden waste licence has been received by the customer, they must return it to the above address before any refund can be made.

Cancellation notice

If you wish to cancel the contract you must do so in writing and deliver personally or send (which may be by electronic mail) this to the organisation named below.

You may wish to use this form as confirmation of notification to cancel. Simply complete the section below and return the form along with the issued garden waste licence.

To: Hambleton District Council, Bridge End House, Darlington Road, Northallerton, DL6 2PL

I/We* hereby give notice that I/we* wish to cancel my/our* contract (*delete as appropriate) the contract

Description: garden waste service

Signed: **Date:**

Print name:

Address:.....

You are advised to obtain a certificate of posting and to cut along the above dotted line and retain the below slip of this cancellation notice.

Signed:..... **Date:**

Print name:

Address:

wasteandstreetscene@hambleton.gov.uk

Tel: 01609 788100