








## Do you:

- know who to turn to, to get small repair jobs done around your home?
- worry about who you can trust to carry out repairs reliably?
- put off having that small repair or home safety job done because you are afraid of the cost?
- need help and advice on falls prevention and how to live more safely in your home?
- need advice on dealing with doorstep callers and rogue traders?
- need guidance on home safety and security measures?
- need advice on community alarms?

**For all the answers and advice on any type of repair  
Contact Vale & Dale H.I.A**

## Examples of work we will undertake:

-  Provision & fitting of grab rails & extra banister rails
-  Fitting of smoke alarms
-  Joinery type repairs, doors, shelving, skirting, frames etc
-  Small plumbing jobs, leaking taps, replacing tap handles with lever handles
-  Rewiring plugs and fitting fuses
-  Fitting of door bolts, chains & security key safes
-  Changing light bulbs, fitting door bells and door intercom systems
-  Gutter clearing at bungalow level & small scale painting jobs
-  Small scale pruning & hedging to clear pathways for safer passage

## How much does it cost?

The Service is free for those who meet the eligibility criteria below.

- Over 50 years of age and on low income
- Disabled (of any age)
- Living in the local authority area of Ryedale.

If you do not meet the criteria for the free service then our charges are:

**£14 per hour & £7 per half hour inclusive of VAT\***

\*Prices correct at going to press 1.10.07

There will also be a charge for any materials that we supply to complete the job and this will be agreed with you before any work starts.

In many cases our customers supply their own materials and this is quite acceptable.

## Handyperson Service

### Do I need to be referred?

No, referrals are not necessary and anyone can request assistance from this scheme provided that they meet the criteria listed over.

### Appointments

Once we receive your details we will arrange a convenient date and time when the work can be done. We will then visit your home and carry out the required work.

On completion of the work we will ask you to sign a simple completion form and then you will be invoiced accordingly for materials that have been used.

### We work in partnership with:

Supporting People  
Hambleton District Council  
Richmondshire District Council  
Ryedale District Council  
North Yorkshire Adult  
& Community Services  
Community Safety teams  
North Yorkshire Fire & Rescue

## Our contact details

Vale & Dale  
Home Improvement Agency  
Broadacres House  
Mount View  
Northallerton  
DL6 2YD

Tel: 0845 200 8646

Fax: 01609 777017



If you ask, we can supply this document in large print, in Braille, on audio tape or CD, in picture format and in languages other than English.



## Handyperson Service

**A small household repair and home-safety service for older and disabled people**

**No call out charges**

**Free advice**

**Trusted and reliable**

**Quality workmanship**



**Vale & Dale  
Home Improvement Agency  
0845 200 8646**