

how will we know how well  
**we are doing?**



## SECTION 3

### How will we know how well we are doing?

The Hambleton Strategic Partnership will monitor the progress and impact of the Community Plan and measure its performance in a number of ways. This is known as the Performance Management Framework for the Partnership and comprises the following elements:

#### 1. Delivery of Community Plan and Area Group Plan Actions

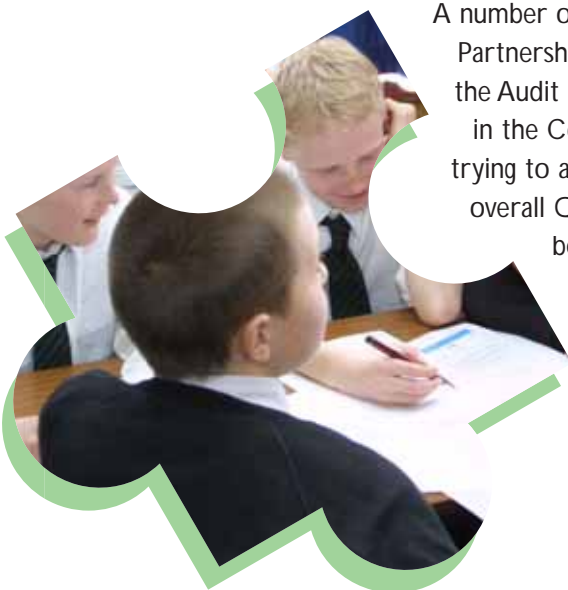
In June each year, we will prepare an annual report which assesses the progress of the Partnership against the delivery of targets in the Theme and Area Group Action Plans.

This report will be circulated to key partners and stakeholders operating across the District. We will also prepare an Executive Summary and report progress to the wider community in an appropriate and accessible format. Copies of these will be placed on the Community Planning website: [www.communityhambleton.org](http://www.communityhambleton.org)

#### 2. Measuring Quality of Life

A number of key Quality of Life indicators have been identified by the Partnership, including a number from those recently developed by the Audit Commission. These have been grouped into the five Themes in the Community Plan and relate to the key objectives that we are trying to achieve, together they will help to paint a picture of the overall Quality of Life in the District and whether things are getting better or worse.

These indicators will also be monitored on an annual basis, with the results published in the Annual Report. Hard copies will be available on request and information will be published on our website.



The indicators are as follows:

## People

- *% of residents surveyed who feel they can influence decisions affecting their local area*
- *% of residents surveyed who feel that their local area is a place where people from different backgrounds can get on well together*
- *% of residents who affirm that they carried out voluntary work in an organisation in the past year*
- *% of residents surveyed who find it easy to access key local services*
- *% of young people surveyed who felt that local services had improved for them*
- *% of old people surveyed who felt that local services had improved for them*
- *volume of self service transactions for Council services*
- *increase in number of Council Tax Benefit claims*
- *% of market towns with a youth venue that meets their needs*
- *% settlements with adequate play provision*
- *% of known voluntary and community sector organisations confirming growth in activity over the past year*
- *proportion of services in selected public service areas delivered by voluntary and community sector organisations on behalf of the local authority.*

## Places

- *% of dwelling completions that are affordable*
- *number of empty properties brought back into the market*
- *affordable housing - house price: earnings ratio*
- *number of extra care units built in the District*
- *number of affordable warmth grants awarded*
- *volume of waste collected per head of population*
- *% household waste sent to landfill*
- *% household waste recycled*
- *% household waste composted*
- *CO2 emissions by sector and per capita emissions*
- *average annual domestic consumption of gas and electricity (kwh).*



## Prosperity

- *% of the working age population in employment*
- *% increase/decrease in number of local jobs*
- *number of jobs in the District above average regional pay*
- *number of jobs within the District within high quality category*
- *number of new business start ups*
- *number of businesses supported by Business Link Y&NY*
- *number of empty business properties within primary retail frontages of market towns*
- *business rate yield (identified by market town)*
- *number of modern apprentices in workforce*
- *number of vocational training places available*



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- *proportion of working age population qualified to NVQ4 or equivalent*
- *number of passenger journeys on community transport*
- *number of people assisted by Wheels 2 Work.*

### Safe

- *number of media and information press releases produced by the Community Safety Partnership*
- *% of residents surveyed who feel fairly/very safe outside during the day*
- *% of residents surveyed who feel fairly/very safe outside after dark*
- *% reduction in the number of prolific and priority offenders in Hambleton*
- *number of youth diversionary programmes in Hambleton*
- *number of CCTV evidence based arrests for anti-social behaviour*
- *% reduction in prolific and persistent repeat violent offenders*
- *% increase in targeted individuals and locations relating to anti-social speeding, dangerous parking and motorcycle safety*
- *% decrease in alcohol related violence, criminal damage and anti-social behaviour*
- *reduction in the number of identified locations of persistent under age drinking*
- *% increase in the proportion of people seeking and attaining alcohol treatment services in Hambleton.*

### Healthy

- *reduction in mortality rates from:*
  - Heart disease and stroke and related diseases*
  - Cancer*
- *reduction in health inequalities as measured by infant mortality and life expectancy*
- *number of households living in fuel poverty*
- *number of green travel plans*
- *number of people participating in physical activity*
- *number of people registered on exercise referral scheme*
- *number of people recorded as being a smoker in the last 15 months (aged 15-75 yrs on the GP register)*
- *number of smoking quitters at 4 week follow up*
- *percentage of children who are overweight and/or obese (measured at reception and yr6)*
- *percentage of adults with BMI over 30*
- *number of teenage conception to 15-17yr olds*
- *number of hospital admission related to alcohol*
- *attendance rates at leisure centres by key socially excluded groups*
- *satisfaction with leisure facilities/public places*
- *mortality rates from suicide and undetermined injury.*



### 3. Assessing the Effectiveness of the Partnership

The Hambleton Strategic Partnership has developed a Partnership Effectiveness Improvement Plan to address the issues it feels are needed to be more effective.

It has also identified a number of indicators to assist in measuring this. These are:

- *number of community plan projects delivered by working in partnership*
- *number of LSP members with 100% attendance at Board meetings*
- *number of joint consultations undertaken by members of the Partnership*
- *% of voluntary and community representatives on the LSP*
- *% of hard to reach groups represented on the LSP (defined as old, young, BME, LBGT, people with disabilities)*
- *% of private sector representatives on the LSP*
- *number of new members on the Partnership in the last 12 months*
- *number of partners who have used the Community Plan to inform the review or development of their own Plans/Strategies.*

### 4. Reporting Progress

#### Delivery of Action Plans

Theme and Area Groups will be responsible for monitoring their respective action plans and collating the information. Lead organisations within the groups are identified as being responsible for providing information. Action Plans will be updated annually and priority actions must clearly relate to the key issues in the Community Plan.

A six month exception report will be produced and presented to the December meeting of the Board to highlight any areas in which progress is not being made.

#### Quality of Life Indicators

Lead organisations within the Thematic Groups will be responsible for collating the information for the Quality of Life indicators. This will be done on an annual basis in May each year and the information will be shared between partners and the community through the annual report.

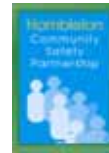
If progress is not being made, the Partnership Board will make recommendations for action to the appropriate group.

#### Partnership Effectiveness

Members of the Partnership will be asked to complete an annual self assessment survey to assess effectiveness. All of this information will be collated in the Annual Report which will be produced in June each year.



# HAMBLETON Strategic Partnership





help us achieve our goals for a  
**better community...**





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